

NELSON RODRIGUEZ

Myrtle Beach, SC 29579 • +1 570 234 4826 • nrodriguezjr7@gmail.com

Professional Summary

Hardworking and passionate job seeker with strong organizational skills eager to secure an entry-level AMT position. Ready to help team achieve company goals.

Skills

Continuous Learning • Attention to Detail • Multitasking • Problem Solving • Reliability • Time Management Teamwork & Collaboration • Mechanical Aptitude • Project Management • Safety & Compliance

Work History

Ramp Agent • Trego/Dugan Aviation, Myrtle Beach, SC Jul 2025 – Current

- Safely guide aircraft, operate ground support equipment (tugs, loaders), and handle loading/unloading of baggage and cargo to ensure efficient, secure flight turnarounds.
- Perform physically demanding work in all weather conditions, including lifting 70+ lbs., while coordinating with a team to maintain strict safety and security standards on the tarmac.

Customer Service Representative II • Dal-Tile, Myrtle Beach, SC Jul 2021 to Dec 2025

- Streamlined inbound/outbound logistics by efficiently managing truck unloading, inventory verification, and loadout documentation, ensuring 100% accuracy.
- Maintained a safe, organized, and compliant warehouse environment.
- Cultivated positive client relationships through proactive communication regarding stock availability, order status, and scheduling.

Office Administrator • One Stop Plus Renovations, Myrtle Beach, SC Jun 2022 – Aug 2024

- Streamlined logistics, inventory management, and procurement to ensure timely project delivery and optimal warehouse operations.
- Oversaw diverse renovation projects while delivering exceptional customer service, from initial consultation to on-site updates.
- Utilized RFMS expertise to generate precise, competitive quotes and manage material supply.

Team Member/Team Lead • Lowe's Home Improvement, Pittston, PA Mar 2013 – Apr 2021

- Led a team of 12-15 to ensure efficient warehouse operations, consistently exceeding customer expectations and optimizing performance through daily planning.
- Implemented Kaizen methodologies to identify and eliminate inefficiencies, driving continuous improvements in productivity and operational excellence.
- Supervised all inventory management, loading, and unloading tasks, fostering a customer-centric environment.

Education

Pittsburgh Institute of Aeronautics • Myrtle Beach, SC Jan 2025 – Current

Johnson College • Scranton, PA Computer Information Systems: Associate's degree May 2007